

Professional Diploma

Risk Management for Health Care Practitioners

2023

.1	Training Program Type	Professional Diploma
.2	Program Title	Risk Management for Health Care Practitioners
.3	General Goals	<p>1-The purpose of this course is to make the participants gain the knowledge & skills to develop, lead and apply risk management system in health care sittings.</p> <p>2-Explain accreditation requirements for healthcare risk management Program.</p> <p>3-Equip the participant with deep understanding of how to practice risk management methods and techniques in healthcare settings.</p>
.4	General objectives	<p>By the end of the course, participants will be able to:</p> <p>Use terminology common to risk management professionals. -1</p> <p>Discuss risk management concepts and apply to practice. -2</p> <p>Develop an effective risk management system. -3</p> <p>Use various risk management techniques to facilitate risk management activities. -4</p> <p>Implement effective risk management strategies. -5</p> <p>Discuss issues related to occupational safety and health. -6</p> <p>Develop an effective safety plans according to national & international standards. -7</p>
.5	<p>Target audience</p> <p>Learner characteristics</p>	<p>This is a course directed mainly toward an audience of all health care workers, especially:</p> <ul style="list-style-type: none"> Administration. ● Healthcare Professional. ● Quality Improvement. ● Occupational Safety, Health and Environmental Department. ● Infection Control Department. ● Biomedical Engineering. ● Fire & Security. ● Engineering & Maintenance. ● <p>All participants speak and write English fluently. -1</p> <p>Minimal academic achievements are baccalaureate degree -2</p> <p>Highly motivated and interested in Risk Management. -3</p>
.6	Instructor Name	<p>Khaled M. Abu Azezah ● (Consultant in Hospital Accreditation , Trainer). RN, MQM, Risk Manager.</p>

	Job Title	Please look at CV's	
	Contact Info	Please look at CV's	
.7	How will candidates learn?	<p>Mainly the teaching technique will be online / zoom application. ●</p> <p>It is well-established that adult learners learn best in smaller ●</p> <p>groups and with greater interaction. ●</p> <p>All lecturers are experts and encourage questions and discussion ●</p> <p>during their teaching. ●</p>	
.8	Teaching methods	Lecture discussion. ●	
		Case studies and brain storming. ●	
		Assignments. ●	
		Slides. ●	
		Videos ●	
.9	Evaluation process	<p>written exams (final) ●</p> <p>The participant must receive 75% or greater in the written ●</p> <p>examination, and grade pass in the project presentation. ●</p> <p>The participant must attend not less than 90% of sessions. ●</p>	
.10	Requirements for successfully passing the training program	<p>Successfully pass the theoretical exam. ●</p> <p>Successfully pass the project presentation. ●</p> <p>Active participation is considered. ●</p>	

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Risk Management Course			
Day	Session	presenter	Methodology

	Welcome discussion		Slide show / online
	Introduction to Risk Management.		Slide show / online
	Patient Safety / IPSPG's		Slide show / online
	Quality VS Risk Management		Slide show / online
	Risk Management Framework.		Slide show / online
	Risk Identification./ risk register./ HVA,		Slide show / online
	Management of medical errors./ Medical Malpractice.		Slide show / online
	System thinking.		Slide show / online
	Reactive Risk Management.		Slide show / online
	Incident Reporting. (Good Catch) / Disclosure of Patient Safety Events.		Slide show / online
	Root Cause Analysis.		Slide show / online
	Just culture		Slide show / online
	Safety Culture Survey.		Slide show / online
	FMEA.		Slide show / online
	Environmental Rounds.		Slide show / online
	Risk Assessment./ Risk Response Plan		Slide show / online
	Risk Management Plan.		Slide show / online
	Risk Program Evaluation.		Slide show / online
	Accreditation Requirements.		Slide show / online
	Data management. / KPI's (Basics)		Slide show / online

	Credentialing and privileging.		Slide show / online
	Infection Control and RM.		Slide show / online
	Safety rounds, / safety huddles.		Slide show / online
	Documentation / medical record.(Patient Consent).		Slide show / online
	Employee Health. / Occupational safety and health.		Slide show / online
	working practice, legislative requirements,		Slide show / online
	Quality Improvement / Basics		Slide show / online
	Change management. / introduction		Slide show / online
	Teamwork / Basics		Slide show / online
Infection Prevention - 30 hours			
Medical Waste Management 15 hours			

Teaching methods

- Discussion.** ●
- Case study exercise,** ●
- Videos.** ●
- Home tasks.** ●
- Projects presentation.** ●